



Timothy M. Keller
Mayor



Bernie Toon
Director

ABQ RIDE Ridership Statistics by Route

Fiscal Year 2018 (July 2017 through June 2018)

What You Should Know:

ABQ RIDE tracks route ridership through the use of a “farebox”; each time someone boards a bus an appropriate farebox key is activated by the bus driver or automatically by the farebox. In the accompanying tables, one table shows total ridership by route by transit service type. In a second set of tables, ridership information is combined with schedule information to show the number of boardings per in-service hour, by route, by time of day, and by service type.

The routes are categorized by route type in each table: Rapid Ride routes, Local all-day routes, and Commuter routes (routes that operate only during peak morning and evening commute hours and in the peak commuting direction).

- Routes are shown in order by overall ridership, from highest to lowest.
- Boardings are the number of times people get on a bus – commonly called “ridership.” Five people boarding a bus = five boardings.
- An “in-service hour” is one hour that an individual bus is operating in service for people to ride. If two buses are used on a route for an hour each, whether at the same time or at different times, that is two in-service hours.
- Boardings per in-service hour are the total boardings divided by the total in-service hours over the course of a specified time period.

Why these numbers matter:

Total ridership by route tells us how heavily each route is used and is useful as an overall gauge of how much benefit the route provides to the community. But it does not take into account the number of in-service hours operated on each route. If a route does not operate many in-service hours, its ridership will naturally be lower than a route that operates a lot of in-service hours.

Boardings per bus per hour (in service) measures both ridership and how much service is provided on a route – basically how “busy” the route is per day.

Why measure by time of day?

Transit ridership varies according to the time of day, just as roads are less used late at night. By doing this, we are able to identify routes that may need more service at specific times of day or see which routes are used at peak commute times and used less at other times. Occasionally, certain times of day will be less productive but are considered important because they allow bus riders to use the bus at other times of the day. For example, someone who works in the evening may go to work in the afternoon peak time and return at night; if less productive evening service were eliminated, that person wouldn't be able to ride the bus at all resulting in a loss of both evening and afternoon ridership.

What are other important things to consider?

A route with low productivity might be important to maintain if it's the only transportation in an area for people without a vehicle. Something else to consider is boardings per hour compared with the length of passengers' trips. For example a route that has many passengers who ride all the way from one end of the route to the other might not have very high boardings per hour, but it might be considered crowded compared to other routes because there are infrequent de-boardings from the buses until arrival at the primary destinations – everyone's on the bus at the same time.

Why concentrate on these statistics if other factors are important, too?

ABQ RIDE considers other factors in making any decisions about service changes on a case-by-case basis and may develop other system-wide statistics in the future if needed. However, total ridership and ridership per in-service hour are two measures that are essential statistics to consider in all cases. The underlying data is readily available, and they provide basic indications of the value of the service to the community and the value generated per unit of service provided.

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2018 Ridership***

*Also known as Fixed-Route Unlinked Passenger Trips.

Rapid Ride Routes	Weekday	Saturday	Sunday	Grand Total
766 - Red Line Rapid Ride	612,288	90,448	47,871	750,607
777 - Green Line Rapid Ride	546,362	73,329	35,531	655,222
790 - Coors Blue Line Rapid Ride	236,429	12,508		248,937
Rapid Ride Total	1,395,079	176,285	83,402	1,654,766

Local Routes	Weekday	Saturday	Sunday	Grand Total
66 - Central Avenue	1,601,094	278,076	183,043	2,062,213
5 - Montgomery/Carlisle	688,108	57,044	34,246	779,398
8 - Menaul	605,200	58,509	34,698	698,407
11 - Lomas	576,266	57,821	27,590	661,677
157 - Cottonwood/Montano/UTC	524,608	62,998	31,833	619,439
141 - San Mateo	416,154	89,863	44,928	550,945
10 - North Fourth Street	369,531	45,609	14,248	429,388
140 - San Mateo/ CNM Work Force	396,327			396,327
155 - Coors	195,053	27,310	10,238	232,601
16 - University/ Gibson/ Broadway	153,128	16,568	7,340	177,036
31 - Wyoming	152,623	16,033	5,875	174,531
1 - Juan Tabo-Four Hills	129,558	7,753	4,424	141,735
54 - Bridge/Westgate	125,471	14,943		140,414
53 - Isleta	123,733	15,842		139,575
50 - Airport/Downtown	119,117	8,807	606	128,530
2 - Eubank-Ventura	104,190	8,958	4,254	117,402
40 - D-RIDE	92,754			92,754
198 - 98th / Dennis Chavez	70,016	10,409	8,148	88,573
97 - Zuni Express	83,798			83,798
51 - Atrisco/Rio Bravo	38,779	5,883		44,662
36 - 12th Street/ Rio Grande	32,355	4,542		36,897
Special Event/ Other	21,588	1,772	758	24,118
37 - Rio Grande/ 12th Street	2,628			2,628
Local Total	6,622,079	788,740	412,229	7,823,048

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2018 Ridership***

*Also known as Fixed-Route Unlinked Passenger Trips.

Commuter Routes	Weekday	Saturday	Sunday	Grand Total
251 - Rail Runner Shuttle	33,426			33,426
96 - Crosstown Commuter	30,867			30,867
222 - Rio Bravo Rail Runner Connection	17,131			17,131
7 - Candelaria Commuter	12,170			12,170
6 - Indian School Commuter	10,499			10,499
98 - Wyoming Commuter	9,806			9,806
12 - Constitution Commuter	9,631			9,631
93 - Academy Commuter	8,580			8,580
92 - Taylor Ranch Express	7,620			7,620
217 - Downtown-KAFB Ltd.	7,312			7,312
551 - Jefferson - Paseo del Norte Express	6,684			6,684
13 - Comanche Commuter	6,562			6,562
162 - Ventana Ranch / Unser	5,806			5,806
94 - Unser Commuter	5,429			5,429
34 - San Pedro Commuter	5,378			5,378
250 - Airport/Downtown	5,122			5,122
Commuter Total	182,023			182,023
Grand Total	8,199,181	965,025	495,631	9,659,837

Note: several routes are operated on behalf of other agencies that fund their operations.

10 – North Fourth Street: Partly funded by Bernalillo County

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96 – Crosstown: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

155 – Coors: Service between NW Transit Center and Rio Rancho funded by Rio Metro Regional Transit District

222 – Rio Bravo Rail Runner Connection: 100% funded by Rio Metro Regional Transit District

250 – Airport/Downtown: 100% funded by Rio Metro Regional Transit District

251 – Rio Rancho/ABQ Rail Runner Shuttle: 100% funded by Rio Metro Regional Transit District

Rio Metro Regional Transit District provides general funding support, through the county regional transit gross receipts tax, for ABQ RIDE’s fixed-route service.

**ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2018 Ridership**

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	31.8	39.0	43.8	25.0	37.0
766 - Red Line Rapid Ride	25.1	31.8	35.6	21.0	30.0
790 - Coors Blue Line Rapid Ride	14.7	13.8	15.4	7.7	14.1
Rapid Ride Total	23.5	29.3	32.0	18.8	27.4

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	37.7	51.3	52.8	28.8	45.1
66 - Central Avenue	33.9	46.7	51.3	34.2	42.7
5 - Montgomery/Carlisle	33.2	41.9	44.5	22.9	38.7
140 - San Mateo/ CNM Work Force	30.8	35.2	47.2		37.8
11 - Lomas	33.6	38.2	40.0	22.8	36.5
8 - Menaul	28.8	43.3	39.2	18.2	35.3
10 - North Fourth Street	32.2	37.7	34.2	20.7	34.1
97 - Zuni Express	29.2	35.2	30.1		31.4
1 - Juan Tabo-Four Hills	19.7	28.4	24.7		24.0
50 - Airport/Downtown	23.7	25.6	21.5	12.5	22.9
53 - Isleta	19.8	23.7	26.1	8.8	22.3
157 - Cottonwood/Montano/UTC	15.6	21.9	28.0	18.6	21.7
31 - Wyoming	16.4	26.0	23.2	14.1	21.2
40 - D-RIDE	20.0	23.4	19.1		21.0
2 - Eubank-Ventura	16.1	25.2	16.6		18.0
16 - University/ Gibson/ Broadway	16.7	17.3	19.6		17.9
54 - Bridge/Westgate	17.9	23.5	17.4	9.5	17.8
198 - 98th / Dennis Chavez	15.7	17.1	19.3	10.4	16.2
155 - Coors	12.2	16.9	18.1	11.8	15.4
36 - 12th Street/ Rio Grande	15.5	14.6	13.5		14.4
51 - Atrisco/Rio Bravo	11.8	14.0	14.8		13.5
37 - Rio Grande/ 12th Street	5.7	10.7	10.0		8.8
Local Total	25.5	33.6	34.5	23.5	30.6

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2018 Ridership

Total Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Commuter Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
7 - Candelaria Commuter	12.2		19.5		15.7
6 - Indian School Commuter	17.3		12.0		14.5
93 - Academy Commuter	14.3		12.6		13.4
12 - Constitution Commuter	13.4		11.4		12.3
162 - Ventana Ranch / Unser	10.7		11.5		11.2
217 - Downtown-KAFB Ltd.	7.6		13.7		10.6
96 - Crosstown Commuter	10.3		8.4		9.3
34 - San Pedro Commuter	9.4		9.2		9.3
13 - Comanche Commuter	10.3		7.6		9.0
222 - Rio Bravo Rail Runner Connection	11.0		6.3		8.0
551 - Jefferson - Paseo del Norte Express	8.4		7.7		8.0
250 - Airport/Downtown	9.2		9.4	2.2	7.4
92 - Taylor Ranch Express	6.7		7.4		7.0
98 - Wyoming Commuter	8.8		5.3		6.9
94 - Unser Commuter	7.0		5.6		6.3
251 - Rail Runner Shuttle	5.7	9.9	6.1	2.7	5.8
Commuter Total	9.0	9.9	8.3	2.6	8.4

Note: several routes are operated on behalf of other agencies that fund their operations.

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

**ABQ Ride - Ridership Productivity by Route by Time of Day
Fiscal Year 2018 Ridership**

Weekday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	33.2	40.1	45.0	24.8	37.9
766 - Red Line Rapid Ride	25.7	31.9	35.5	21.1	30.1
790 - Coors Blue Line Rapid Ride	15.1	14.0	15.7	7.8	14.3
Rapid Ride Total	23.9	29.0	31.7	18.5	27.2

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
66 - Central Avenue	36.0	48.2	53.0	34.3	43.9
141 - San Mateo	37.0	50.8	51.2	28.7	43.8
5 - Montgomery/Carlisle	33.6	43.4	45.4	23.0	39.1
140 - San Mateo/ CNM Work Force	30.8	35.2	47.2		37.8
11 - Lomas	34.3	39.2	41.1	23.2	37.3
8 - Menaul	29.0	45.3	39.6	18.1	35.6
10 - North Fourth Street	31.4	37.4	35.2	22.1	34.2
97 - Zuni Express	29.2	35.2	30.1		31.4
1 - Juan Tabo-Four Hills	19.7	31.2	25.4		24.5
53 - Isleta	20.9	24.8	27.7	8.8	23.3
50 - Airport/Downtown	23.6	26.3	22.0	13.1	23.3
31 - Wyoming	16.5	26.8	23.1	14.4	21.2
157 - Cottonwood/Montano/UTC	15.3	20.9	27.1	19.1	21.0
40 - D-RIDE	20.0	23.4	19.1		21.0
16 - University/ Gibson/ Broadway	17.8	19.4	21.5		19.5
54 - Bridge/Westgate	18.2	24.7	18.0	9.9	18.4
2 - Eubank-Ventura	16.1	28.4	16.4		18.2
198 - 98th / Dennis Chavez	17.1	17.9	20.4	10.9	17.0
155 - Coors	12.0	16.5	17.3	11.5	14.9
36 - 12th Street/ Rio Grande	16.0	15.2	13.7		14.8
51 - Atrisco/Rio Bravo	12.6	14.3	15.5		14.1
37 - Rio Grande/ 12th Street	5.7	10.7	10.0		8.8
Local Total	25.6	34.0	34.4	23.5	30.7

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2018 Ridership

Weekday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Commuter Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
7 - Candelaria Commuter	12.2		19.5		15.7
6 - Indian School Commuter	17.3		12.0		14.5
93 - Academy Commuter	14.3		12.6		13.4
12 - Constitution Commuter	13.4		11.4		12.3
162 - Ventana Ranch / Unser	10.7		11.5		11.2
217 - Downtown-KAFB Ltd.	7.6		13.7		10.6
96 - Crosstown Commuter	10.3		8.4		9.3
34 - San Pedro Commuter	9.4		9.2		9.3
13 - Comanche Commuter	10.3		7.6		9.0
222 - Rio Bravo Rail Runner Connection	11.0		6.3		8.0
551 - Jefferson - Paseo del Norte Express	8.4		7.7		8.0
250 - Airport/Downtown	9.2		9.4	2.2	7.4
92 - Taylor Ranch Express	6.7		7.4		7.0
98 - Wyoming Commuter	8.8		5.3		6.9
94 - Unser Commuter	7.0		5.6		6.3
251 - Rail Runner Shuttle	5.7	9.9	6.1	2.7	5.8
Commuter Total	9.0	9.9	8.3	2.6	8.4

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2018 Ridership

Saturday Boardings Per Bus Per Hour (In-Service)*

*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.

<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	27.3	39.4	42.6	26.1	35.7
766 - Red Line Rapid Ride	25.5	33.9	39.6	20.7	31.7
790 - Coors Blue Line Rapid Ride	8.4	11.7	11.7	6.9	10.4
Rapid Ride Total	22.3	31.5	34.6	21.0	28.9

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	39.1	56.2	60.0	29.0	49.8
66 - Central Avenue	32.8	48.0	50.7	38.3	43.5
5 - Montgomery/Carlisle	33.6	40.6	43.3	21.7	39.8
8 - Menaul	30.0	39.0	43.1	21.0	37.8
11 - Lomas	31.9	42.2	37.7	19.7	35.8
10 - North Fourth Street	36.1	36.5	26.8	15.2	31.2
157 - Cottonwood/Montano/UTC	21.9	30.8	37.6	16.7	28.1
1 - Juan Tabo-Four Hills		23.9	23.4		23.7
31 - Wyoming	15.1	25.6	24.7	9.1	22.8
50 - Airport/Downtown	28.1	21.1	18.0	4.4	19.5
2 - Eubank-Ventura	15.6	19.9	20.3		19.3
155 - Coors	13.8	19.2	23.1	14.1	18.6
53 - Isleta	13.2	18.3	18.2		16.9
54 - Bridge/Westgate	15.6	16.5	13.8	7.4	13.6
198 - 98th / Dennis Chavez	13.7	14.5	15.6	7.6	13.3
16 - University/ Gibson/ Broadway	10.7	12.5	12.7		12.0
36 - 12th Street/ Rio Grande	12.0	12.0	11.9		12.0
51 - Atrisco/Rio Bravo	8.1	12.8	11.3		10.6
Local Total	25.9	33.9	35.0	24.8	31.4

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AM: <10:00 AM

Mid-Day: >10:00 AM & <2:00 PM

PM: >2:00 PM & <6:30 PM

Evening: >6:30 PM

ABQ Ride - Ridership Productivity by Route by Time of Day Fiscal Year 2018 Ridership

Sunday Boardings Per Bus Per Hour (In-Service)*

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<u>Rapid Ride Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
777 - Green Line Rapid Ride	21.5	29.6	33.8		29.0
766 - Red Line Rapid Ride	17.9	27.8	31.0		26.2
Rapid Ride Total	19.3	28.6	32.1		27.4

<u>Local Routes</u>	<u>AM</u>	<u>Mid-Day</u>	<u>PM</u>	<u>Evening</u>	<u>Overall</u>
141 - San Mateo	43.2	48.0	53.7		49.2
10 - North Fourth Street	52.4	47.7	36.6		44.4
66 - Central Avenue	22.2	37.1	42.2	14.7	34.6
5 - Montgomery/Carlisle	23.6	29.5	34.2		30.0
8 - Menaul	24.7	30.3	28.8		28.6
11 - Lomas	22.8	24.1	29.1		25.6
157 - Cottonwood/Montano/UTC	15.9	24.1	28.8		23.7
155 - Coors	15.3	18.3	23.2		19.9
31 - Wyoming	14.1	18.1	21.7		18.0
1 - Juan Tabo-Four Hills		16.3	13.7		15.2
198 - 98th / Dennis Chavez	10.5	15.8	16.3		14.3
2 - Eubank-Ventura		14.1	13.9		14.0
50 - Airport/Downtown	11.1	12.5	11.7		12.0
16 - University/ Gibson/ Broadway	11.1	10.1	11.7		10.7
Local Total	22.3	29.0	34.0	14.7	29.3

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Evening: >6:30 PM